

Phone Numbers/Contact Information

State Health Benefit Plan (SHBP): www.dch.georgia.gov/shbp_plans

Vendor	Member Services	Web Site
UnitedHealthcare		
HRA	800-396-6515	www.welcometouhc.com/shbp
OAP, HDHP, HMO	877-246-4189 TDD 800-255-0056	www.welcometouhc.com/shbp
CIGNA		
HRA, OAP, HMO, HDHP	800-633-8519 TDD 800-576-1314	www.mycigna.com/shbp
Pharmacy	Call vendor listed above	
SHBP Eligibility	404-656-6322 800-610-1863	www.dch.georgia.gov/shbp_plans

Disclaimer: The material in this booklet is for informational purposes and is not a contract. It is intended only to highlight principal benefits of the medical plans. Every effort has been made to be as accurate as possible; however, should there be a difference between this information and the Plan documents, the Plan documents govern. It is the responsibility of each member, active or retired, to read all Plan materials provided in order to fully understand the provisions of the option chosen. Availability of SHBP options may change based on changes in federal or state law.

Page 3 of this guide contains Plan changes effective January 1, 2010. Prior to the start of the 2010 Plan Year, or shortly thereafter, the Plan will post a new Summary Plan Description (SPD) for each Plan option to the DCH Web site, www.dch.georgia.gov/shbp_plans. This SPD is your official notification of Plan changes effective January 1, 2010. You may print or request a paper copy by calling the Customer Service number on the back of your ID card. Please keep your SPD for future reference. If you are disabled and need this information in an alternative format, call the TDD Relay Service at (800) 255-0056 (text telephone) or (800) 255-0135 (voice) or write the SHBP at P.O. Box 1990, Atlanta, GA 30301.