

ADDITIONAL HELP/CONTACT INFORMATION

State Health Benefit Plan (SHBP): www.myshbp.ga.gov

Vendor	Member Services	Website
CIGNA HRA, HMO, HDHP hours 24/7	800-633-8519 TDD 800-576-1314	www.mycigna.com/shbp
UnitedHealthcare HRA HMO, HDHP hours 8 a.m. – 8 p.m. local time zone; 7 days a week, TTY 711	800-396-6515 877-246-4189	www.welcometouhc.com/shbp
PeachCare for Kids®	877-427-3224	www.peachcare.org
TRICARE Supplement	866-637-9911	www.asicorporation.com
SHBP Eligibility	800-610-1863	www.myshbp.ga.gov

Listed below are common health care acronyms that are used throughout this decision guide.

CDHP – Consumer-Driven Health Plan

CMS – Centers for Medicare and Medicaid Services

COB – Coordination of Benefits

DCH – Georgia Department of Community Health

FSA – Flexible Spending Account

HDHP – High Deductible Health Plan

HMO – Health Maintenance Organization

HRA – Health Reimbursement Arrangement

HSA – Health Savings Account

MA (PPO) – Medicare Advantage Preferred Provider Organization

OE – Open Enrollment

PCF – Personalized Change Form

PCP – Primary Care Physician

ROCP – Retiree Option Change Period

SHBP – State Health Benefit Plan

SPC – Specialist

SPD – Summary Plan Description

UHC – UnitedHealthcare