

APICS CSCP Modules

The APICS CSCP Learning System breaks the APICS CSCP body of knowledge into four modules.

MODULE 1	<h3>Supply Chain Management Fundamentals</h3> <ul style="list-style-type: none">■ Explore how successful supply chain management adds value to your organization■ Understand the supply chain management processes■ Develop a supply chain strategy that aligns with corporate strategy■ Assess and measure the effectiveness of supply chains■ Establish a continuous improvement process for supply chains■ Understand the importance of supply chain design and its continually evolving capabilities	MODULE 3 <h3>Managing Customer and Supplier Relationships</h3> <ul style="list-style-type: none">■ Categorize customers based on their profiles and needs■ Understand customer loyalty and lifetime value of a customer■ Establish measures of customer satisfaction■ Understand the strategic importance of purchasing and supplier relationships■ Establish a supplier rating system■ Effectively use customer data to improve service performance and increase value to suppliers and customers
MODULE 2	<h3>Building Competitive Operations, Planning, and Logistics</h3> <ul style="list-style-type: none">■ Understand natural dynamics within the supply chain to optimize performance and increase profitability■ Assess the value of demands and reduce complexity in demand planning■ Establish collaborations to replace or improve demand estimates■ Include supply chain factors in product designs■ Align distribution and transportation options with supply chain strategy■ Develop and implement plans for using 3PL and 4PL service providers■ Understand the importance of reverse logistics	MODULE 4 <h3>Using Information Technology to Enable Supply Chain Management</h3> <ul style="list-style-type: none">■ Understand the role of data and information technology in support of the supply chain■ Learn how technology-enabled supply chains contribute to business strategies and operating plans■ Demystify the IT infrastructure as it relates to the comprehensive set of supply chain management systems■ Understand the innovative technologies enabling collaborative commerce and global visibility■ Apply technology to enhance distribution, reverse logistics, and global supply chain communications

“The APICS CSCP Learning System is not only a very effective exam preparation tool, but a comprehensive guide for ongoing supply chain implementations and continuous improvement initiatives. I would strongly recommend this system to anyone involved in supply chain management.”